



People in all the right places

GETTING READY FOR 2012

how are we preparing London's tourism product?

Thursday 28th February 2008

The London Bridge Experience, Tooley Street, London, SE1 2SY

PROGRAMME

- 6.00-6.30pm: Registration with tea and coffee
- 6.30-6.40pm: Chairman's Introductions: Mandy Lane MTS, Director, Live Tourism
- 6.40-6.50pm: Carolyn Smith, Head of International Promotion and Visitor Economy, LDA
- 6.50-7.10pm: The London Welcome: Jackie Brock-Doyle, Director of Communications and Public Affairs, LOCOG
- 7.10-7.30pm: Accommodation and Customer Service: Michael Gray, GM Hyatt Regency London - The Churchill, and Hotelier of the Year 2007
- 7.30-7.50pm: Transport and Access: Hugh Sumner, Director of Transport, Olympic Delivery Authority
- 7.50-8.10pm: Promotion to 2012 and Beyond: Ken Kelling, Director of Communications, Visit London
- 8.10-8.30pm: Question & Answer Open Forum
- 8.30-9.30pm: Networking & Refreshments

DELEGATES

NAME	SURNAME	GRADE	ORGANISATION
Tim	Addison	FTS	Designate
Debbie	Ashford		Newham Unit for the 2012 Games
Helen	Beioley	MTS	Greenwich Foundation
Peter	Birnie	MTS	
Nigel	Bishop	MTS	The Guild of Travel and Tourism
Petra	Bones		Somerset House
Sandra	Botterell		Historic Royal Palaces
Paul	Bower		Paul Bower Consulting
Helen	Broad	MTS	Locum Consulting
Jackie	Brook-Doyle		LOCOG
Jen	Brown		The London Eye

Ross	Calladine	MTS	Scott Wilson Consultancy
Chetna	Chodankar		University of Westminster
Adrian	Clarke	FTS	ACTS
Henrietta	Clayton		Capital & Counties
Paul	Cook		Clarity Event Insurance
Courtney	Cooke		The London Eye
Brandon	Crimes	MTS	University of Hertfordshire
Mary	Davies		Live Tourism
Shireen	Dawankar		South London Partnership
Valentina	Diamanti - Fox		Better Bankside
Liz	Edwards		The London Eye
Nia	Elias		Somerset House
Sally	Empson	FTS	Training Professional Guides
Chris	Evans	FTS	The Tourism Company
Phil	Evans		Greater London Authority
Darran	Evans		Leisure Pass Group
Deborah	Evans	MTS	London Development Agency
Mary	Fairburn	MTS	Greenwich Council
Elizabeth	Federighi	MTS	Linguaconnect Ltd
Lindsey	Ford	MTS	The Tourism Society
Eunice	Fortune		Newham Unit for the 2012 Games
Chris	Foy	MTS	London Development Agency
Alice	Gallani	MTS	ATS Travel Consultant Company - Travel Connections
Thom	Gibbs		Travel Trade Gazette
Eddie	Graham		Grims Dyke Hotel
Barry	Grant		Ambassador Theatre Group
Michele	Grant	MTS	L&R Consulting
Michael	Gray		Hyatt Regency London
Robyn	Griffith-Jones	FTS	LiveTourism
Debbie	Hindle		BGB Communications
Ann	Hindley	MTS	Guildford College
Claire	Humphreys	MTS	University of Westminster
Amanda	Jakes		PricewaterhouseCoopers
Tom	Jenkins	MTS	ETOA
Tim	Jolly		HarperCollins Publishers
Katrina	Jones		Hilton Hotels
Sean	Kelleher		Association of Professional Tourist Guides
Ken	Kelling	MTS	Visit London
Jules	Kerby		Hilton Hotels
Kapsoo	Kim	MTS	Korea Tourism Organisation
Heather	Kinsey		Zing
Mandy	Lane	MTS	LiveTourism

Sabrina	Mach		Group Travel Organiser Magazine
Gaby	Marcon	MTS	Shine People & Places
Ian	Marsh		Teletext Holidays Ltd
Jane	McKay		Ambassador Theatre Group
Mark	McVay	MTS	St Paul's Cathedral
Claude	Mistely	MTS	
Rosanne	Molyneux		West Kent College
Joanna	Owen	MTS	World Hotel Link, Cambodia
James	Page		Group Travel Organiser Magazine
Kevin	Piggott		Global Chair Components Ltd
Flo	Powell	MTS	The Tourism Society
Anna	Price	MTS	Adam Smith Conferences
Nicole	Raphael		University of Westminster
Anna	Reade		Newham Unit for the 2012 Games
Ken	Robinson CBE	FTS	Leisure, Tourism & Recreation Ltd
Olivia	Ruggles-Brise	MTS	The Tourism Company
Sneha	Sangyam		Newham Unit for the 2012 Games
Rob	Schouppe		Collins Bartholomew
Mark	Shannon		Take One Media
Gemma	Sharkey		Caterer and Hotelkeeper
Claudia	Sima		University of Westminster
Nigel	Smith		Tourism South East
Carolyn	Smith		London Development Agency
Andrew	Smith		University of Westminster
Peter	Stonham	MTS	Group Travel Organiser Magazine
Kelly	Strong		Strong Recruitment
Hugh	Sumner		LOCOG
Donna	Taylor		LOCOG
Colin	Thomas		The London Dungeon
Simon	Thorp	FTS	Como Street Travel Limited
Eva	Unguarska		Guildford College
Attila	Urban		Guildford College
Chris	Veitch		Live Tourism
Colin	Watson		BCFA
Su	Whiting		Greenwich Council
Rita	Williams	FTS	Greenwich Community College
Peter	Worger	MTS	Events Sector Industry Training Organisation
Sabina	Wyss		TRI Hospitality Consulting
Suzie	Young		Greenwich Council