



MIND THE GAP: PRACTICAL WAYS TO FILL THE HOSPITALITY RECRUITMENT & SKILLS GAP IN LONDON

Tuesday 4th March 2008, at the Gymnasium at St Pancras, from 4:30-7:30 pm



PROGRAMME

- 16.30-17.00pm: Arrival and refreshments
- 17.00-18.00pm: Speakers
- 18.00-18.30pm: Panel Discussion, Q&A
- 18:30-18.40pm: Closing speech by Stephen Timms, Minister for Employment & Welfare Reform
- 18.40-19.30pm: Networking

Chaired by Grant Hearn, CEO of Travelodge, the seminar will include presentations from:

- 17.00-17.05pm: *Welcome:* Joshua Rey - London Employer Coalition
- 17.05-17.15pm: *Opening remarks and Travelodge experience:* Grant Hearn - Travelodge
- 17.15-17.25pm: *What Jobcentre Plus can offer employers:* Sandra Lambert - Jobcentre Plus
- 17.25-17.35pm: DVD: The Fair Cities Experience
- 17.35-17.40pm: *What training organisations can offer employers:* John Taylor - Skills Training UK
- 17.40-17.50pm: *What Train to Gain can do for employers:* Norman Jennings - London Brokerage Consortium
- 17.50-18.00pm: *Benefits of using Train to Gain:* Juliet McGuigan - Coffee Snobs
- 18:00-18:30pm: Q&A Panel Session: Facilitated by Joshua Rey

The panel comprises:

Gerry Brown:	People 1st	John Taylor:	Skills Training UK
Norman Jennings:	London Brokerage Consortium	Jane Nathan:	London Development Agency
Sandra Lambert:	Jobcentre Plus	Grant Hearn:	Travelodge

- 18.30-19.30pm: Networking and refreshments



DELEGATE LIST

NAME	SURNAME	GRADE	ORGANISATION
Robin	Barker		South West Tourism
Phil	Beckett		European Rail
Gerry	Brown		People 1st
Gabriele	Burgath		Springboard UK Ltd
Graham	Clark		Skills Training UK Ltd
Jason	Cotta		Travelodge
Ashley	De Safrin	MTS	Business Link
Andrea	D'Souza		The Cadogan Hotel
Jim	Edwards		Business Link
Carrie	England	MTS	London Employer Coalition
Kubra	Ercan		Business Link
Phil	Evans		Greater London Authority
Robin	Findlay		Ruby Mear Group of Companies
Lindsey	Ford	MTS	The Tourism Society
Samantha	French		London Brokerage Consortium
Samantha	Goldberg		Department for Work & Pensions
Cathy	Guthrie	FTS	Robert Gordon University
Grant	Hearn		Travelodge
Mark	Holt		Groom Holidays
Liz	Hooper		Job Centre Plus
Norman	Jennings		London Brokerage Consortium
Judith	Krichefski		JHK Limited
Sarah	Lambert		Jobcentre Plus
Gaby	Marcon	MTS	SHINE People & Places Ltd
Liza	McFall		Business Link
Juliet	McGuigan		Coffee Snobs
Holly	McGuigan		Coffee Snobs
Paul	Messenger		Coffee Snobs
Ruth	Moore		St Pauls Cathedral
Jane	Nathan		London Development Agency
Brendan	Nolan		Learning Skills Council



Ruth	Oakey		London Brokerage Consortium
Bhavi	Patel		Business Link
Flo	Powell	MTS	The Tourism Society
Allan	Puddlefoot		Circle Foundation Trust
Holly	Rawlins		Springboard UK Ltd
Joshua	Rey		London Employer Coalition
Peter	Sawyer		Carter & Carter Travel and Tourism
Claudia	Sima		University of Westminster
Stephen	Springer		Groom Holidays
Sarah	Strawbridge		The Cavendish London
John	Taylor		Skills Training UK Ltd
Rona	Thang		The Hilton Hotel on Park Lane
Jeffrey	Worthy		Job Centre Plus
Joanna	Wright		The Cavendish London