

A final year Management and Tourism student at the University of Exeter. I am passionate about Tourism Development and actively seeking for opportunities to apply my skills and gain more experience within the industry. I am aware of the long road I have ahead of me, thus I welcome every opportunity that brings me one step closer to my goals.

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EDUCATION

09.2013 – 07.2015 BA Management and Tourism

University of Exeter, Exeter, United Kingdom

- Participating in many group projects has developed my communication and team-working skills;
- Undertaking a Spanish language course has increased my linguistic skills and my understanding of other cultures;
- Attending a variety of personal development workshops, provided by the University has helped to appreciate every opportunity and to gain more skills, especially networking skills.

09.2007 – 06.2013 German Language with IT Studies

Private Language School "Leonardo da Vinci", Dobrich, Bulgaria

WORK EXPERIENCE

09.2014 – Present Brand Ambassador BigChoice Group Ltd.

- Social Network Seeding Campaigns
- Working on various marketing campaigns ranging from Shell, Lidl, EY
- Helping students to start thinking about work placements, graduate schemes in order to give them a kick start to their career path

07.2013 – 08.2014 Catering Assistant University of Exeter catering services

- Working in a friendly dynamic and professional team atmosphere, giving me the ability to work under high pressure
- Responsible for a variety of tasks, including catering service for gala dinners and small buffet functions
- Developed great customer service and communication skills with careful attention to detail

06.2012 – 09.2012 Retail Assistant ST Vi-Di "Valdi" Albena, Bulgaria

- Dealing with customers' queries has developed further my interpersonal communication skills and problem solving skills
- Being involved in the stock's control and management has made me more responsible and organised
- Understanding of sales functions and hitting monthly targets

05.2011 – 09.2011

Hotel Receptionist

Park Hotel "IZIDA", Dobrich, Bulgaria

- Responsible for providing an excellent front desk representation, by keeping the reception tidy and by always being ready to help with any questions
- Receiving and processing reservations, developed my organisational and managerial skills
- Effective communication with the staff when handing over the next shift

ADDITIONAL SKILLS

- Computing Skills
 - ECDL Certificate (European Computer Driving Licence)
 - Familiar with Microsoft Office Products
- Languages - Bulgarian (mother tongue); English (fluent); Spanish (intermediate); German (beginner); Russian (conversational)
- Own a Driving Licence (Obtained in Bulgaria)
- Emergency First Aid Certificate

ACHIEVEMENTS

2014 – 2015 SSLC Representative for Management with Tourism

- Communicating the opinion of the other students to the right staff in the particular department, bringing up educational issues and feedback
- Representing a bridge between the student and the academic body

2014 - 2015 Social Secretary of University of Exeter Bulgarian Society

- Worked with the rest of the committee to brainstorm, agree and act on a plan to reverse a decline in membership of the society. Increased membership by 5%
- Promoted the society using social networking. Engaged with students using the society's Facebook page and creating marketing campaigns in University's Forum
- Organised different events, celebrating traditional national holidays and other occasions

2009-2010 President of the Student Council

- Improved time-management and presentation skills, when convening, managing the preparation and leading of board meetings
- Coordinating the work of the standing committees required having good leadership and communication skills
- Representing the Student council in front of the Teachers School Council and other Committees has made me more professional and responsible
- Gained the ability to work to deadlines and to encourage others to do so as well

INTERESTS

- Maintaining a healthy lifestyle and encourage friends and relatives to do so as well
- Travelling, as interested in foreign cultures and learning new languages
- Being very artistic with passion for singing